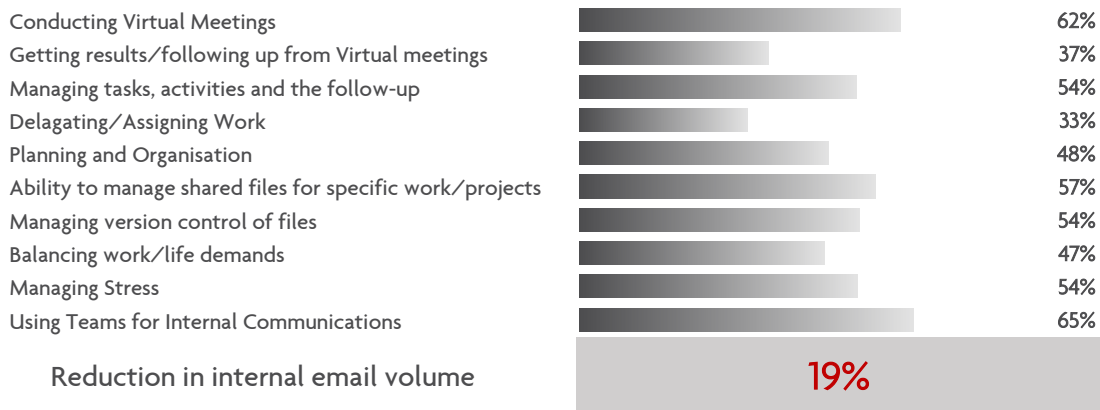


# WorkingSm@rt®

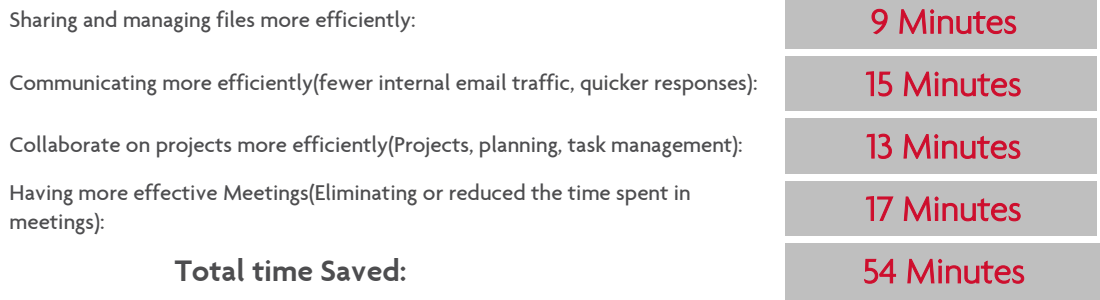
## Impact Survey for Teams - Results

Recently, employees of our clients completed the Working Sm@rt using Microsoft Teams program. The following are the cumulative results of the Impact Survey filled out by 7 participants.

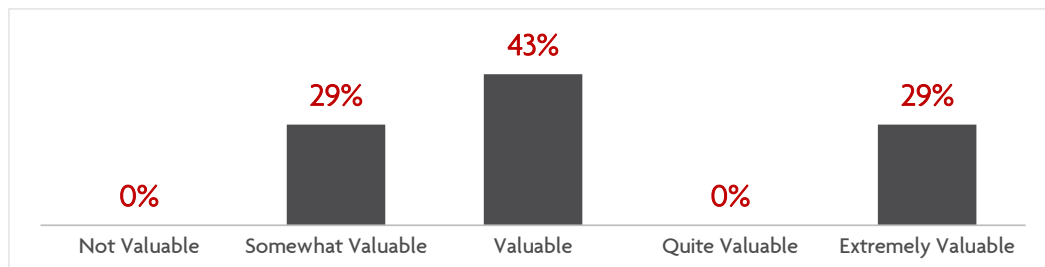
When asked "In what areas and by how much have you increased your effectiveness?", the following is the average improvement identified.



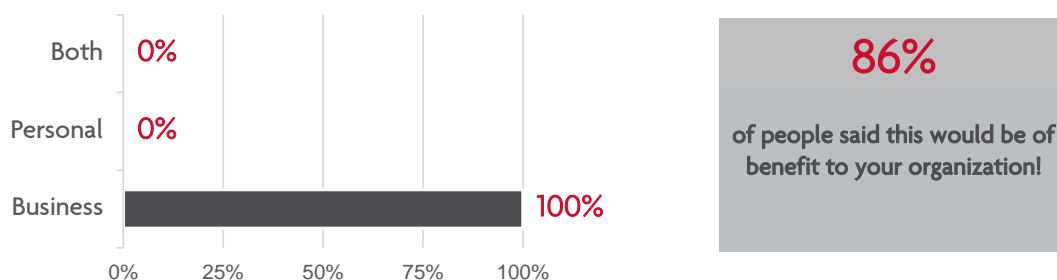
On average the amount of time saved per day in the following areas:



When asked "How valuable has this program been to you and your work?"



When asked "In what areas of your life are you using the Working Sm@rt skills?"



**Here are the responses when asked "How valuable has this program been to you and your work and why?"**

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Helped reinforce some best practices.

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The training demonstrated the capabilities that are available using MS Teams.

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I have not used what I learned.

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It has permitted ability to participate in meetings, training, and chats while working remotely.

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Due to pandemic, we have been using TEAMS on a daily basis and I only used a small percentage of the capability of the application.

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Some better knowledge working with Teams

**Other Comments made by participants regarding this program were:**

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I would definitely recommend this program/training for people in my organization that have "super user" rights and would benefit from all areas of the training.

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Due to TEAMS configuration limitations imposed by DND like emails not synchronized and not allowed to install O365 applications, the benefits were not as immediate as expected.